

Quality and Environmental Policy

Chemplane operates in chemical products market, for the energy industry. Our solid experience and knowledge about the energy sector allows us to offer the best products to our clients.

Chemplane operates from several countries in Europe and has clients in more than one continent.

With this Policy Statement, Chemplane intends to communicate to all personnel and other interested parties the overall aim of its Integrated Management System (IMS), developed according to the standards ISO 9001 and ISO 14001.

In Chemplane we are committed to:

- Meeting and exceeding, whenever possible, the **Clients' needs and expectations**, offering the most <u>suitable chemicals</u> to their operations, contributing to the <u>industry efficiency</u>, and respecting <u>delivery dates</u>;
- **Preventing pollution and reduce consumption** in all our activities, with particular emphasis on the <u>emission of greenhouse gases caused by transport operations and business travels;</u>
- Working alongside with our **suppliers**, **subcontractors and other external providers** to develop long-lasting partnerships and <u>improve service quality and environmental performance</u>;
- **Communicating about sustainability and quality** with our clients, subcontractors, suppliers and staff to ensure we <u>understand their needs and expectations</u>, and that <u>they understand how</u> <u>we work</u>;
- Defining **objectives for continual improvement** to maximize our strengths and minimize the risks we face;
- **Continuing improvement** of our processes' performance, environmental performance and the IMS performance, to make certain we remain profitable, the preferred supplier of our clients and contribute to tackle the environmental problems we face;
- Ensuring that the **Quality and Environmental Policy** is communicated and understood throughout the organization, including our subcontractors;
- **Complying with all applicable requirements**, including the ones from ISO 9001, ISO 14001, legislation, contracts and others to which Chemplane subscribes.

The management team reviews this policy on an annual basis to ensure it remains suitable and that it leads to the improvement of our business processes and our environmental performance

Managing Director

Chemplane SA

Francipi Valerio Augusto (legal representative of the Company)

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